

GRI-G4 content index

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(1) These pages refer to the Code of Ethics, which is available online at www.terna.it

LIST OF G4 MATERIAL PERFORMANCE ASPECTS AND INDICATORS

Economic aspects

Code	ASPECT/Indicator	Limitation and notes
	ECONOMIC PERFORMANCE	
G4-EC1	Direct economic value generated and distributed.	
G4-EC2	Economic-financial implications connected to climate change.	
G4-EC3	Coverage of the organization's defined benefit plan obligations.	
G4-EC4	Significant governmental economic aid.	
	INDIRECT ECONOMIC IMPACTS	
G4-EC7	Impacts of infrastructure investments and supported services.	
G4-EC8	Understanding and describing significant indirect economic impacts, including the extent of impacts.	
	SUPPLIER MANAGEMENT	
G4-EC9	Proportion of spending on locally-based suppliers.	

Environmental aspects

Code	ASPECT/Indicator	Limitation and notes
	MATERIALS	
G4-EN1	Materials used by weight or volume.	
G4-EN2	Percentage of materials used that are recycled input materials.	
	ENERGY	
G4-EN3	Energy consumption within the organisation divided by primary energy source.	
G4-EN5	Energy intensity.	Available as of 2014.
G4-EN6	Reduction in energy consumption.	
	BIODIVERSITY	
G4-EN11	Location and size of land owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas.	
G4-EN12	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas.	
G4-EN13	Habitats protected or restored.	
G4-EN14	Number of species included on the IUCN International Red List whose habitat is within the business' areas of operation, divided by extinction risk level.	Available as of 2015.
	EMISSIONS	
G4-EN15	Total direct greenhouse gas emissions by weight (aim I).	
G4-EN16	Indirect greenhouse gas emissions by weight (aim II).	
G4-EN17	Other indirect greenhouse gas emissions (aim III).	
G4-EN18	Carbon intensity.	Available as of 2015.
G4-EN19	Initiatives to reduce greenhouse gas emissions and reductions achieved.	

Code	ASPECT/Indicator	Limitation and notes
G4-EN20	Emissions of ozone-depleting substances by weight.	
G4-EN21	NO _x , SO _x , and other significant air emissions by type and weight. WASTE	
G4-EN23	Total weight of waste by type and disposal method.	
G4-EN24	Total number and volumes of significant spills. PRODUCTS AND SERVICES	
G4-EN27	Environmental impact mitigation of products and services. COMPLIANCE	
G4-EN29	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations. TRANSPORT	
G4-EN30	Significant environmental impacts of transporting other goods and materials used for the organization's operations, and transporting members of the workforce. GENERAL (COSTS FOR THE ENVIRONMENT)	
G4-EN31	Total environmental protection expenditures and investments by type. SUPPLIER ENVIRONMENTAL ASSESSMENT	
G4-EN32	Proportion of new suppliers assessed on environmental criteria.	Available as of 2014.
G4-EN33	Proportion of critical existing suppliers in terms of environmental impacts analysed for performance and corrective actions taken. ENVIRONMENTAL REPORTING MECHANISMS	Available as of 2014.
G4-EN34	Number of disputes concerning environmental impacts recorded, addressed and managed through formal resolution mechanisms.	

Social aspects

Appropriate working practices and conditions

Code	ASPECT/Indicator	Limitation and notes
	EMPLOYMENT	
G4-LA1	Total number of employee hires and employee turnover by age group, gender and region.	
G4-LA2	Benefits provided to permanent employees that are not provided for temporary or part-time employees.	
G4-LA3	Return rate after parental leave by gender.	
	INDUSTRIAL RELATIONS	
G4-LA4	Minimum notice period(s) regarding significant operational changes, including whether it is specified in collective agreements.	
	OCCUPATIONAL HEALTH AND SAFETY	
G4-LA5	Percentage of total workforce represented in the health and safety committee.	
G4-LA6	Rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities, by region.	
G4-LA7	Employees at a high risk of work-related illness.	Available as of 2015.
G4-LA8	Health and safety trade union agreements.	

Code	ASPECT/Indicator	Limitation and notes
	TRAINING	
G4-LA9	Average hours of training per year per employee by gender and by employee category.	
	DIVERSITY AND EQUAL OPPORTUNITIES	
G4-LA12	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity.	
	EQUAL REMUNERATION FOR MEN AND WOMEN	
G4-LA13	Ratio of basic salary of women to men by employee category for each significant country.	
	SUPPLIER ASSESSMENT FOR LABOUR PRACTICES	
G4-LA14	Proportion of new supplier partners analysed in terms of labour practices and actions taken.	Available as of 2014.
G4-LA15	Proportion of critical existing suppliers analysed in terms of labour practices and actions taken.	Available as of 2014.
	REPORTING MECHANISMS FOR LABOUR PRACTICES	
G4-LA16	Number of disputes concerning labour practices recorded, addressed and managed through formal resolution mechanisms.	

Human rights

Code	ASPECT/Indicator	Limitation and notes
	INVESTMENTS	
G4-HR1	Number and proportion of investments that include clauses concerning human rights.	
G4-HR2	Total hours of employee training on policies and procedures concerning human rights and percentage of employees trained.	
	NON-DISCRIMINATION	
G4-HR3	Total number of incidents of discrimination and actions taken.	
	ASSESSMENT	
G4-HR9	Identification and proportion of operations that were subject to assessments concerning human rights.	
	SUPPLIER HUMAN RIGHTS ASSESSMENT	
G4-HR10	Proportion of new suppliers analysed in terms of labour practices concerning human rights.	Available as of 2014.
G4-HR11	Proportion of critical existing suppliers analysed in terms of human rights and actions taken.	Available as of 2014.
	REPORTING MECHANISMS FOR HUMAN RIGHTS	
G4-HR12	Number of disputes concerning human rights recorded, addressed and managed through formal resolution mechanisms.	

Company

Code	ASPECT/Indicator	Limitation and notes
	LOCAL COMMUNITIES	
G4-SO1	Proportion of operations that implemented engagement programmes, impact assessments and local development programmes.	
G4-SO2	Operations with potential or actual negative impacts on local communities.	
	ANTI-CORRUPTION	
G4-SO3	Proportion of business units analysed for the risk of corruption and risks identified.	
G4-SO4	Notification on policies and staff training on anti-corruption.	
G4-SO5	Actions taken in response to incidents of corruption.	
	POLITICAL CONTRIBUTIONS (APPROACH TO POLITICS/INSTITUTIONS)	
G4-SO6	Total value of financial and in-kind contributions to political parties, politicians, and institutions by country and beneficiary.	
	ANTI-COMPETITIVE BEHAVIOUR	
G4-SO7	Total legal actions for anti-competitive behaviour, anti-trust, and monopoly practices and their outcomes.	
	COMPLIANCE	
G4-SO8	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.	
	SUPPLIER ASSESSMENT FOR IMPACT ON SOCIETY	
G4-SO9	Proportion of new suppliers analysed in terms of social performance.	
G4-SO10	Proportion of existing suppliers and other critical business partners analysed in terms of social performance and actions undertaken.	
	REPORTING MECHANISMS FOR IMPACTS ON SOCIETY	
G4-SO11	Number of disputes concerning social impacts recorded, addressed and managed through formal resolution mechanisms.	

Product responsibility

Code	ASPECT/Indicator	Limitation and notes
	PRIVACY POLICY	
G4-PR8	Number of complaints regarding breaches of customer privacy and losses of customer data.	
	COMPLIANCE	
G4-PR9	Amount of fines for the violation of regulations concerning supply and the use of products and services.	

LIST OF G4 MATERIAL PERFORMANCE INDICATORS PUBLISHED IN THE ELECTRIC UTILITIES SECTOR SUPPLEMENT (EUSS)

Code	ASPECT/Indicator	Limitation and notes
	ORGANISATIONAL PROFILE	
EU3	Number of residential, industrial and commercial customer accounts.	
EU4	Length of above and underground transmission and distribution lines by regulatory regime.	
	AVAILABILITY AND RELIABILITY	
	RESEARCH AND DEVELOPMENT	
	SYSTEM EFFICIENCY	
EU12	Transmission and distribution efficiency (grid losses) as a percentage of total energy.	
	BIODIVERSITY	
EU13	Biodiversity of offset habitats compared to the biodiversity of the affected areas.	
	EMPLOYMENT	
EU15	Percentage of employees eligible to retire in the next 5 and 10 years broken down by job category and by region.	
EU17	Days worked by contractor and subcontractor employees involved in construction, operation & maintenance activities.	
EU18	Percentage of contractor and subcontractor employees that have undergone relevant health and safety training.	
	LOCAL COMMUNITIES	
EU22	Number of people physically or economically displaced, broken down by type of project, generation plants or transmission lines.	
	SECURITY PRACTICES	
	CUSTOMER HEALTH AND SAFETY (COMMUNITY)	
EU25	Number of injuries and fatalities to the public involving company assets, including legal judgements, settlements and pending legal cases of diseases.	
	ACCESS TO THE SERVICE	
EU28	Interruption frequency index (SAIFI).	
EU29	Average power outage duration (AIT).	

LIST OF OTHER G4 PERFORMANCE INDICATORS PUBLISHED

In line with previous years, it has been decided to publish some indicators despite the aspects they illustrate being assessed as under the materiality threshold (see the section on the materiality analysis on pages 140-142).

Code	ASPECT/Indicator
G4-EC6	Proportion of senior management hired from the local community.
G4-EN8	Total water withdrawal divided by source.
G4-HR4	Operations and suppliers identified in which the right to exercise freedom of association and collective bargaining may be at significant risk, and actions taken to support these rights.
G4-HR5	Operations and suppliers identified as having significant risk for incidents of child labour and the measures taken regarding labour rights and the rights that contribute to the elimination of child labour.
G4-HR6	Operations and suppliers identified as having significant risk for incidents of forced or compulsory labour, and measures to contribute to the elimination of forced or compulsory labour.
G4-HR8	Total number of incidents of violations involving rights of indigenous people and actions taken.